

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the day of 27<sup>th</sup> February 2018**  
**In C.G.No:238/ 2017-18/Ongole Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

**Between**

Sri. A. Nadipi Chinnaiah,  
Endurivaripalem,  
Tripuranthakam,  
Prakasam-Dist

Complainant

**AND**

1. Junior Accounts officer/Yerragondapalem
2. Assistant Engineer/ O/Tripuranthakam
3. Assistant Divisional Engineer/O/Yerragondapalem

Respondents

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1. During the Vidhyut Adalat conducted at Tripuranthakam on 15.11.2017 Sri. A.Nadipi Chinnaiah of Endurivaripalem Tripuranthakam presented a complaint before this Forum, wherein he has informed that a bill for 566 units was issued on 12.10.2017 against his domestic service No.4233207000039 and hence requested to reduce the bill.
2. The Respondent No. 1 in his written submission has explained that based on the recommendations of Respondent.No.2 average CC bills for the months from 09/2016 to 11/2017 has been taken into account and an amount of Rs. 2,737/- was withdrawn vide RJ No.21/11-2017 and thus resolved the grievance.
3. During the teleconversation with the complainant at 05.00 P.M on 15.02.2018 by the Secretary to the Forum, the complainant has expressed his satisfaction in reducing the bill amount.
4. On perusal of the account copy of the service connection under question it is observed that an amount of Rs. 2,737 was withdrawn during 11/2017 and the service has no arrears to end of 12/2017.

*O/e*

**DESPATCHED**  
**DATE** 2/3/18

C.G.No.238/2017-18\_Ongole Circle

